Type B - Easy Light Regular Indoor LED Tree

Troubleshooting steps when an entire tree is not lit.

Possible Reasons:

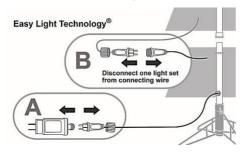
- Wall outlet without power (120V)
- Defective Adapter
- Defective Pole Connection

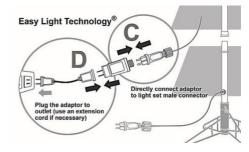
Check Step:

1. Check if 120V wall outlet is working by plugging in other light sets or house hold appliances like electric fan or lamp shades to confirm.



- 2. Plug-in the fully assembled tree into wall outlet after confirming wall outlet is working.
- 3. Check Adapter if properly connected to tree male plug DC cord connector.
- 4. If the above trouble shooting doesn't work, adapter needs to be tested. Do steps A to D below.
 - Step A: Detached Adapter from the tree power supply cord.
 - Step B: Select a light string from the tree B section and disconnect the connector of power supply cord from the tree pole.
 - Step C: Directly connect the adapter to the tree light string.
 - Step D: Plug in tree adapter to a 120V outlet. Use an extension cord if necessary.





- ➤ If the light string did not lit-up: Adapter is defective, needs repair or replacement.
- ➤ If the light string lit-up: Pole Connection between tree section B and A is defective, needs repair or replacement. Please call back service center for further assistance.